



XGRC Compliance Hub



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INTRODUCTION

The XGRC Compliance Hub is a comprehensive Governance, Risk, and Compliance (GRC) solution designed to centralise the vetting of vendors, suppliers, and contractors. Whether operating in industries such as information security, logistics, mining, construction, or beyond, the Compliance Hub simplifies compliance management and ensures organisations are fully protected. With its adaptable framework, the platform is suited to a wide range of sectors, providing flexibility and scalability to meet diverse operational needs. XGRC delivers on its promise of **SYNERGY IN ASSURANCE, STRENGTH IN COMPLIANCE®**, offering businesses the tools to streamline compliance processes, improve risk management, and support long-term sustainability goals.

KEY FEATURES OF XGRC COMPLIANCE HUB



Flexible Documentation Submission for Suppliers and Contractors

For customers who do not require the full outsourced vetting process, the Compliance Hub offers a simple document submission feature. **Suppliers and contractors** can submit their required compliance documents through the portal, allowing clients to view them in the relevant XGRC module, such as **SHEQX** or **ESG**. This flexibility ensures that clients can tailor the use of the Compliance Hub to meet their exact needs.

The Compliance Hub is completely flexible regarding document requirements. The XGRC solution allows clients to configure alignment templates that guide suppliers or contractors on what is needed. **VCM** is more rigid as it is tightly aligned to legislation on specific documentation required for compliant vendors, but additional documentation can be added as needed.



ESG and Emissions Management (Scope 2 and 3)

The Compliance Hub also plays a critical role in supporting **Environmental, Social, and Governance (ESG)** initiatives. It helps organisations track and manage **Scope 2** and **Scope 3 emissions**:

- **Scope 2 Emissions:** The Compliance Hub enables organisations to monitor and manage indirect emissions from various sources, including energy consumption such as purchased electricity and district heating, providing a comprehensive view of their overall environmental impact.
- **Scope 3 Emissions:** The platform also helps manage emissions throughout the value chain, including emissions from suppliers, logistics, waste, and product usage, enabling comprehensive reporting and sustainability efforts.

This feature makes the Compliance Hub an essential tool for managing and reporting on ESG metrics, ensuring organisations stay compliant with sustainability standards and drive their **ESG strategies** effectively.



VCM (Vendor Compliance Management) Integration

The Vendor Compliance Management (VCM) product, developed and maintained by XGRC Software®, is seamlessly integrated into the Compliance Hub to deliver a comprehensive vendor vetting solution. In partnership with [Prochain](#), the VCM service ensures that organisations benefit from a robust compliance framework.

Key features of VCM include:

- **Outsourced Document Verification:** Prochain provides physical verification of compliance documents directly with issuing institutions. This service, available at a cost to vendors, adds an extra layer of assurance by guaranteeing the authenticity and accuracy of submitted documentation.
- **Dynamic RFQ and Tendering System:** The VCM module supports competitive sourcing by facilitating a streamlined Request for Quotation (RFQ) and tendering process. This ensures transparency and efficiency in procurement practices.
- **Tailored Vendor Support:** Prochain enhances the VCM offering by providing training, document submission assistance, and ongoing support to vendors, ensuring seamless onboarding and continued compliance.

By integrating VCM within the Compliance Hub, organisations gain a centralised and efficient solution for vendor compliance, significantly reducing the risks associated with non-compliant partners and enhancing procurement integrity.



Risk Mitigation

The XGRC Compliance Hub helps to significantly reduce the risks associated with non-compliant suppliers, vendors, and contractors. Its streamlined vendor verification and document tracking ensure that only entities meeting the required compliance standards are engaged. Helping your organisation to **DRIVE COMPLIANCE®** effectively.

Compliance is maintained by **automatic reminders** sent to suppliers, contractors, and vendors. System dashboards provide users with real-time oversight, ensuring compliance requirements are met and kept up to date.



Centralised Compliance Portal

The XGRC Compliance Hub provides a centralised portal where **vendors, suppliers, and contractors** can register, log in, and submit all required compliance documentation. This ensures a seamless onboarding process and helps organisations quickly vet their partners.



Integration with Other XGRC Modules

The XGRC Compliance Hub seamlessly integrates with other XGRC solutions like **SHEQX**, **ESG**, and **MSX** to provide a comprehensive compliance and risk management ecosystem. This integration allows clients to access holistic reports and insights, making compliance management more efficient.

USER PROFILES



Suppliers and Contractors

- **Suppliers** submit corporate-level documents such as tax clearance certificates, BEE certificates, and worker's compensation documents. These documents verify the supplier's financial, legal, and regulatory standing across industries.
- **Contractors** submit operationally focused documents, such as **risk assessments**, **transportation compliance** certifications, and **legal certifications** related to specific duties. These documents are aimed at ensuring contractors are equipped to safely and legally execute their work.



Clients

Clients use the Compliance Hub to **vet and manage suppliers and contractors**. The platform includes tools for overseeing **RFQs and tender processes**, ensuring that all compliance documentation is valid and up to date, which simplifies procurement processes and reduces risks.

COMPLIANCE AND DOCUMENTATION MANAGEMENT

The XGRC Compliance Hub provides clients with the ability to **track and manage compliance requirements centrally**. The system's real-time features offer visibility into the compliance status of vendors, suppliers, and contractors, ensuring that all regulatory and industry standards are met. This centralised approach eliminates fragmented compliance management and brings everything into one easily accessible platform.

COST STRUCTURES

The Compliance Hub offers **multiple cost structures**:

- On the **XGRC side** (Supplier and Contractor Management), access to the module is included in the current license. Clients pay monthly licensing fees based on the number of suppliers or contractors, which is highly affordable.
- **VCM** requires vendors to pay token fees for document vetting at the issuing institutions, along with client licenses for administrators, buyers, and vetters.

BENEFITS ACROSS INDUSTRIES

The XGRC Compliance Hub offers significant advantages that apply universally across industries. By centralising compliance management, organisations benefit from improved supplier transparency, reduced compliance costs, and enhanced audit readiness. These features ensure a streamlined approach to risk management and regulatory compliance, no matter the sector.

For instance, in specific industries:

- **Information Security:** Ensuring vendor compliance with standards like ISO 27001.
- **Logistics:** Verifying contractors' regulatory adherence for transportation compliance.
- **Mining and Construction:** Vetting contractors to ensure safety compliance and operational readiness.
- **Sustainability and ESG:** Managing Scope 2 and Scope 3 emissions to meet ESG targets.

DATA SECURITY AND INTEGRATION

Integration is **easy and affordable** through the **XGRC Open API**, which ensures that the Compliance Hub can be connected to existing systems without significant additional costs.

Data security is paramount. Compliance Hub aligns with **ISO 27001:2022**, **POPIA**, and **GDPR** standards to ensure data protection and privacy compliance. For more detailed information, please refer to the attached **cybersecurity documents**.

Contact

Information:

Take control of your compliance journey today.
Discover how XGRC Compliance Hub can transform
your operations and keep your business one step
ahead in risk management and sustainability.



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