



Case Study

Vican Manufacturing Excellence in Safety, Quality, and Compliance through SHEQX[®] and ISO 9001



INTRODUCTION

Vican Manufacturing, a leading South African paint producer serving automotive, industrial, and commercial sectors, has significantly enhanced its operational capabilities by adopting XGRC® Software's SHEQX® platform, including robust ISO 9001 Quality Management System integration. In collaboration with implementation specialists GRC Link, this strategic adoption has established Vican as an industry benchmark for safety, product quality, and regulatory compliance.

COMPANY BACKGROUND

Vican Manufacturing specialises in automotive, industrial, and commercial paints, providing tailored solutions including meticulous colour matching, white-labelling, and comprehensive strategic support. Vican is renowned for superior quality, flexibility, and reliable customer service, essential in highly competitive markets.



REAL RESULTS, REAL IMPACT

Before implementing the SHEQX® platform, Vican faced several critical challenges:



Fragmented, manual management of safety incidents, quality assurance data, and compliance reporting



Difficulty ensuring consistent product quality across diverse product lines



Increasing regulatory compliance pressures related to environmental and occupational safety standards



Inefficient, time-consuming preparation for quality and compliance audits



Limited visibility into enterprise-wide risks affecting operational efficiency and customer satisfaction

STRATEGIC IMPLEMENTATION

To overcome these challenges, Vican Manufacturing deployed the SHEQX® platform by XGRC® Software, enhanced by ISO 9001 Quality Management System integration. The implementation, managed by GRC Link—experts in governance, risk, compliance, and quality systems—ensured a seamless transition tailored to Vican’s unique operational needs.

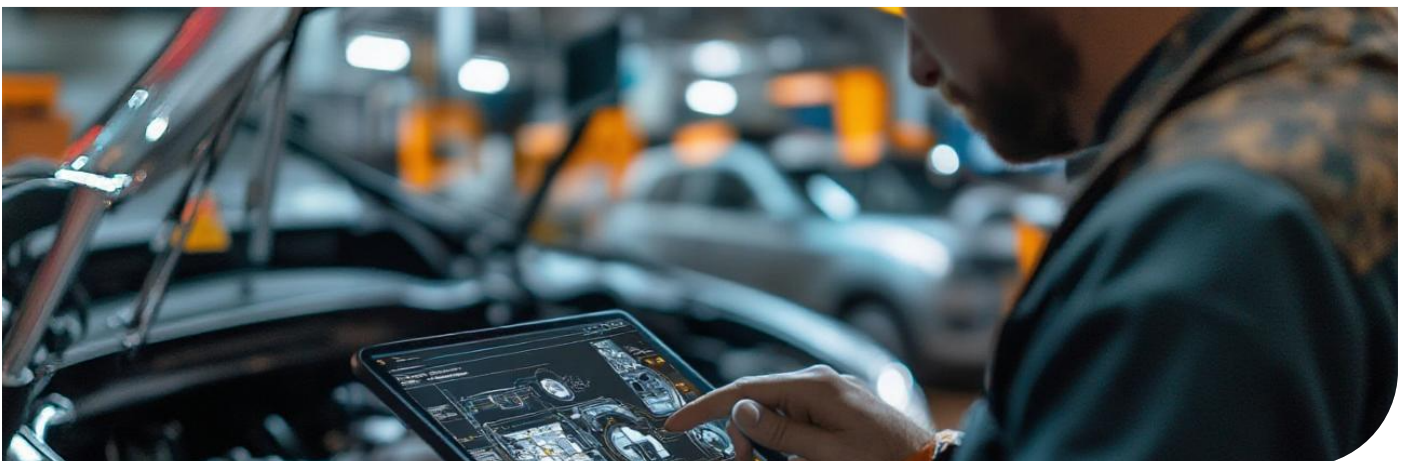
“The integration of ISO 9001 quality management into our SHEQX® platform was transformative. With support from GRC Link, we now consistently deliver superior products, significantly boosting our market competitiveness.”

Chad Cardoso, Managing Director, Vican Manufacturing



Implementation Highlights

- Centralised, cloud-based system consolidating SHEQ, quality, and risk management data
- Real-time incident and quality issue reporting via mobile applications
- Comprehensive ISO 9001 Quality Management module ensuring consistency and reducing non-conformances
- Automated audit scheduling and compliance checks streamlined regulatory reporting
- Robust risk management tools providing real-time visibility into operational risks



RESULTS AND IMPACT

Post-implementation, Vican Manufacturing achieved significant operational improvements:

**Safety Performance:**

30% reduction in safety incidents and enhanced proactive incident reporting

**Quality Management:**

ISO 9001 certification achieved with approximately 40% reduction in product non-conformance

**Environmental Compliance:**

Improved regulatory compliance with comprehensive environmental impact tracking and reporting.multiple servers.

**Risk Management:**

40% decrease in high-priority enterprise risks through effective mitigation measures

**Operational Efficiency:**

70% reduction in compliance audit preparation time, significantly reducing administrative workload



"With the SHEQX® platform and ISO 9001 integration, supported by GRC Link, our operational processes have become streamlined and transparent, directly contributing to customer trust and operational efficiency."

Ryan Palmer, Operations Manager, Vican Manufacturing

FUTURE OUTLOOK

Vican Manufacturing plans to expand its usage of the SHEQX® platform, incorporating predictive analytics and further enhancing sustainability reporting capabilities. Ongoing collaboration with GRC Link ensures continuous improvement and alignment with evolving global quality and regulatory standards.



CONCLUSION

By strategically integrating ISO 9001 quality management with the SHEQX® platform, Vican Manufacturing has strengthened its position as a leader in operational safety, compliance, and product quality. This transformational partnership with XGRC® Software and GRC Link underscores Vican's commitment to excellence, positioning the company for sustained growth and market leadership.

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